



Leicester
City Council

MEETING OF THE HOUSING SCRUTINY COMMISSION

DATE: MONDAY, 30 JANUARY 2017

TIME: 6:15 pm

PLACE: Meeting Room G.01, Ground Floor, City Hall, 115 Charles Street, Leicester, LE1 1FZ

Members of the Scrutiny Commission

Councillor Newcombe (Chair)
Councillor Alfonso (Vice Chair)

Councillors Aqbany, Byrne, Cank, Dawood and Joshi
1 Un-allocated Non-Group Place

Members of the Scrutiny Commission are invited to attend the above meeting to consider the items of business listed overleaf.

For Monitoring Officer

Officer contacts:

Angie Smith (Democratic Support Officer):

Tel: 0116 454 6354, e-mail: Angie.Smith@leicester.gov.uk

Jerry Connolly (Scrutiny Support Officer):

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Leicester City Council, City Hall, 115 Charles Street, Leicester, LE1 1FZ

Information for members of the public

Attending meetings and access to information

You have the right to attend formal meetings such as full Council, committee meetings & Scrutiny Commissions and see copies of agendas and minutes. On occasion however, meetings may, for reasons set out in law, need to consider some items in private.

Dates of meetings and copies of public agendas and minutes are available on the Council's website at www.cabinet.leicester.gov.uk, from the Council's Customer Service Centre or by contacting us using the details below.

Making meetings accessible to all

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If you intend to film or make an audio recording of a meeting you are asked to notify the relevant Democratic Support Officer in advance of the meeting to ensure that participants can be notified in advance and consideration given to practicalities such as allocating appropriate space in the public gallery etc.

The aim of the Regulations and of the Council's policy is to encourage public interest and engagement so in recording or reporting on proceedings members of the public are asked:

- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted and intrusive lighting avoided;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed.

Further information

If you have any queries about any of the above or the business to be discussed, please contact Angie Smith, **Democratic Support on (0116) 454 6354** or email Angie.Smith@leicester.gov.uk or call in at City Hall, 115 Charles Street.

For Press Enquiries - please phone the **Communications Unit on 0116 454 4151**

PUBLIC SESSION

AGENDA

FIRE/EMERGENCY EVACUATION

If the emergency alarm sounds, you must evacuate the building immediately by the nearest available fire exit and proceed to area outside the Ramada Encore Hotel on Charles Street as Directed by Democratic Services staff. Further instructions will then be given.

1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

Members are asked to declare any interests they may have in the business to be discussed.

3. MINUTES OF THE PREVIOUS MEETING

Appendix A

The minutes of the meeting of the Housing Scrutiny Commission held on 15th November 2016, and the Special Meeting of the Housing Scrutiny Commission on 19th December 2016 are attached, and Members are asked to confirm them as a correct record.

4. PETITIONS

The Monitoring Officer to report on the receipt of any petitions received in accordance with Council procedures.

5. QUESTIONS, REPRESENTATIONS OR STATEMENTS OF CASE

The Monitoring Officer to report on the receipt of any questions, representations or statements of case received in accordance with Council procedures.

6. AREA MANAGERS' PRESENTATION - 12 MONTH CHANGES AND CHALLENGES

Appendix B

A presentation will be delivered to provide information to Commission Members on the West Neighbourhood Area of the City.

7. CUSTOMER SERVICE - HOUSING CONTACT

Appendix C

The Director of Finance submits a report for noting which provides the Commission with an overview of Housing contact for the Tenants Advice and

Repairs Service (TARS). The report also reflects customer activity for the period January 2016 until December 2016 as requested by the Housing Scrutiny Commission and explains the future channel shift opportunities for tenant customer interaction.

8. REVIEW OF THE HOUSING REGISTER / HOUSING ALLOCATIONS POLICY - FEEDBACK OF THE CONSULTATION EXERCISE [Appendix D](#)

The Acting Director of Housing submits a report which provides the Commission with feedback on the consultation exercise in relation to the proposals that were contained in the report on the 'Review of the Housing Register / Housing Allocations Policy' that was presented to the Commission on 10th October 2016. It is recommended the Commission Members consider the responses from the consultation exercise and provide feedback to Executive.

9. HOUSING ADVICE AND ASSISTANCE FOR MEMBERS OF THE ARMED FORCES [Appendix E](#)

The Acting Director of Housing submits a report which informs the Commission of Leicester City Council's approach in the provision of housing and advice and assistance to Armed Forces personnel.

10. WORK PROGRAMME [Appendix F](#)

The work programme is attached. The Commission is asked to comment and/or amend as it considers necessary.

11. ANY OTHER URGENT BUSINESS